

How to log in to our sites on Firefox browser:

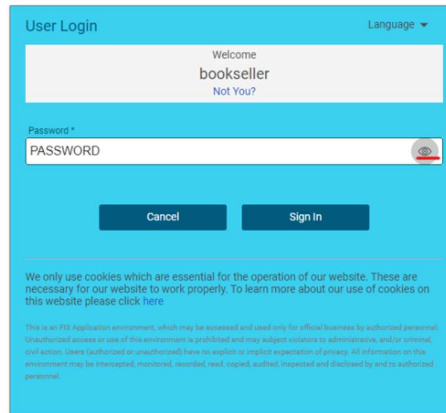
Following recent browser updates, Firefox users may experience issues logging into our transaction sites (Authorisations/Administration/Reports).

- To log in on this browser, you will need to manually type in your password. Please click on the eye symbol at the end of the password field before entering the password, so you can see the details you are entering.

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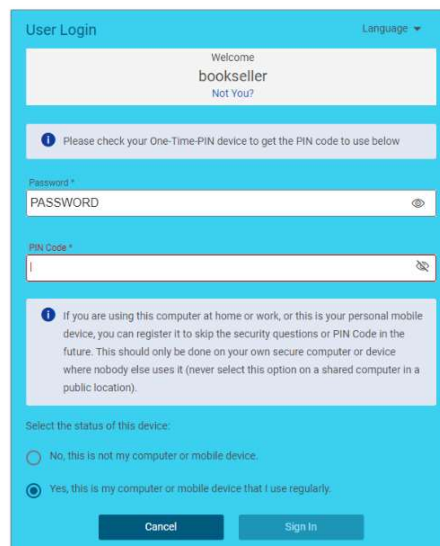
The screenshot shows the 'User Login' page. At the top, there is a 'Language' dropdown menu. Below it, a grey box contains the text 'Welcome bookseller Not You?'. Underneath is a 'Password *' field with the text 'PASSWORD' and an eye icon on the right. Below the password field are two buttons: 'Cancel' and 'Sign In'. At the bottom, there is a small text block: 'We only use cookies which are essential for the operation of our website. These are necessary for our website to work properly. To learn more about our use of cookies on this website please click here.' Below that is a very small, faint text block: 'This is an ITU Application environment, which may be accessed and used only for official business by authorized personnel. Unauthorized access or use of this environment is prohibited and may subject violators to administrative, and/or criminal, civil action. Users authorized or unauthorized have no explicit or implied expectation of privacy. All information on this environment may be managed, monitored, recorded, read, copied, audited, reviewed and disclosed by and to authorized personnel.'

- If you are also being asked for a PIN on the password screen, please click into the PIN field after entering the password/before accessing your authenticator app to get the PIN, as otherwise the password will need to be re-entered when you return to the log-in page.
- Please make sure to select the option 'Yes, this is my computer... ' and click on 'Sign in'.

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The screenshot shows the 'User Login' page. At the top, there is a 'Language' dropdown menu. Below it, a grey box contains the text 'Welcome bookseller Not You?'. Underneath is a blue box with a white circle containing the number 1 and the text 'Please check your One-Time-PIN device to get the PIN code to use below'. Below that is a 'Password *' field with the text 'PASSWORD' and an eye icon on the right. Below the password field is a 'PIN Code *' field with a small icon on the right. Below the PIN code field is a blue box with a white circle containing the number 1 and the text: 'If you are using this computer at home or work, or this is your personal mobile device, you can register it to skip the security questions or PIN Code in the future. This should only be done on your own secure computer or device where nobody else uses it (never select this option on a shared computer in a public location)'. Below this is the text 'Select the status of this device:' followed by two radio button options: 'No, this is not my computer or mobile device.' and 'Yes, this is my computer or mobile device that I use regularly.' Below the radio buttons are two buttons: 'Cancel' and 'Sign In'.