

Bookseller Guide

How to TOP-UP a National Book Token Electronic Gift Card using the Web

Recommended solution for booksellers with broadband computer access

CLICK your mouse to start the demo





- The following demonstration shows you how simple it is to TOP-UP a National Book Token Electronic Gift Card
- Make sure that you take payment and ring the transaction through your till BEFORE you TOP-UP an Electronic Gift Card
- The slide show will display the process of topping-up a National Book Token Electronic Gift Card and will highlight key points using animated arrows



A TOP-UP can
only be
performed on an
activated card. If
a card has not
been activated,
the SELL option
should be used

 To TOP-UP a card, click the TOP-UP button

| Sell (Load Value and Activate) Gift Card - Microsoft Internet Explorer | |
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For security you will be prompted to enter your 4 digit employee PIN

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Once you have
entered your
security PIN,
click submit and
you will proceed
to the TOP-UP
screen

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- You will be taken to the TOP-UP screen
- Simply scan the barcode on the back of the Electronic Gift Card, or enter the code manually here

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- The remaining balance on the card will be displayed
- In this case the customer has REDEEMED all the current value on the card, so the balance is £0.00

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- Simply enter the required value to TOP-UP the card
- In this case the card is being TOPPED-UP for a student by their parents who have added £50.00 to the card

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If this is the correct value to be added to the card, click CONFIRM

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| Clear 6337 Vou are about to add value of £50.00. To confirm press OK or to edit press Cancel OK Cancel Refund | Check |
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- For accuracy you will be prompted to check the value you are about to add to the card.
- If the correct value has been added, click OK

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- At this point, you may wish to print a receipt for your customer
- Simply click the PRINT RECEIPT button and a receipt will be generated for printing



You may then
print out a
receipt, using
your default or
nominated
printer, for your
customer

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The TOP-UP procedure is now complete. You should return to the HOME page in readiness for your next National Book Token transaction





This now completes the demo for how to TOP-UP a National Book Token Electronic Gift Card

For demos of other functions please return to

www.nationalbooktokens.co.uk/webdemo



